**Overview: BP-01.01.01.6 EE-10**

**Description:** To determine individuals eligibility for Medicaid, CHIP, and BHP.

**Association:** BP-01.01 Enrollment Process

**Roles & Responsibilities:**

|  |  |  |
| --- | --- | --- |
| **Actor** | **Responsibility** | **Handoff** |
| Individual | Provide information for Medicaid determination | SOV |
| HBE | HBE assess application and determines eligibility | SOV |
| SOV | Prepares communications to HBE and Individual |  |

**Key Performance Indicators (KPI’s):**

|  |  |  |
| --- | --- | --- |
| **Indicator** | **Purpose** | **Measure** |
| HBE system/s response | Monitor system performance and responsiveness | Near-time |
| Eligibility Completion time | Determine the amount of time to determine eligibility | Time |
| Rework | Determine how many applications require additional information | Count |

**Revision History:**

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| --- | --- | --- |
| **Date** | **Action** | **Authorized By** |
| 2013-06-05 | Original | Andrew Laing |
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